Agile and Process Improvement Coach

Crowley Carbon is an energy efficiency company that runs engineering projects for our manufacturing plant and commercial building customers, saving them money on their energy bills and reducing their carbon footprint in the process.

Underpinning all of our project work is our IoT platform called C Cubed (Carbon Control Centre), that monitors the efficient running of our customer sites, confirms savings are still in place, and helps identify opportunities for further savings. It is this C Cubed team that we are hiring and Agile and process improvement coach for now.

The Team

The C Cubed team's work is spread between:

- project work - implementing C Cubed installations for new customers, and maintaining them for existing ones, plus working on tools to make the project delivery processes run better
- product work - new features and improvements to the existing suite of C Cubed desktop, mobile and backend applications
- support work - proactive and reactive support of customer C Cubed sites
- R&D - we are launching a new discovery team early in 2018, to explore and commercialise opportunities in Advanced Analytics, AI, Machine Learning, and yes... Blockchain, as they apply to the field of energy efficiency

Plus, we have just started using Objectives and Key Results (OKRs) to align all of the team members goals with the team and company goals.

The Role

You will be working across all aspects of the C Cubed team's work. This will mean:

- Helping the project and support teams use Kanban to discover and fix broken processes throughout the company, and improve workflow out to our customers
- Helping the product (and later R&D) teams to implement Scrum to make our backlog delivery more visible and predictable within the company and to our customers
- Coaching team members and team leaders in creating and tracking individual and team OKRs and keeping them aligned to the company goals

Responsibilities

- Coach and guide teams working with Kanban and Scrum methodologies, with a view to making all our work highly visible and results more predictable for us and our customers
- Establish, own and manage Kanban and Scrum ceremonies (sprint retrospectives, sprint reviews and sprint planning sessions etc)
- Protect project and Sprint goals and help the team to achieve them by clearing any blocking obstacles
- Work with the team to continuously improve processes and tools
- Support the product owner in management of the backlog
- Help manage project scope, risks, issues, constraints and dependencies
- Foster individual and team learning and development
- Coach and guide teams in creating quarterly and annual OKRs - this is something you can easily learn here if you haven't worked with OKRs before

Location

We are based in [Powercourt House](#) near Enniskerry, in north Co. Wicklow. And yes, we have quite possibly the coolest office space in the world. Check it out:

Cool Planet Experience

Opening in early 2018, the Cool Planet Experience will introduce Ireland's first interactive climate change experience! The foundation's work is supported by the staff and the profits of Crowley Carbon, and many other enthusiastic corporate sponsors. Find out more [here](#).

As well as working on your core role at the company, you will have a chance to contribute to this and other social and environmental responsibility projects happening at Crowley Carbon from time to time.

This is a fast paced environment with plenty of pressure on the team to deliver, and your role will be key in helping them achieve that. Not a role for the faint of heart, but it will be immensely rewarding for the right person who can take this big job on and make it work.

To apply for this role please send your cv to careers@crowleycarbon.com